

**Terminations and Reconnections: Year-to-Date December 2020 vs. Year-to-Date December 2021
As Reported by Utilities Pursuant to Monthly Reporting Requirements at 52. Pa. Code 56.231**

Company	Terminations*	Terminations	Percent Change	Reconnections	Reconnections	Percent Change
	2020	2021		2020	2021	
Duquesne Light	0	30,945	N/A	0	24,848	N/A
Met-Ed	754	26,941	3473%	485	23,842	4816%
PECO	81	76,487	94328%	1,181	66,909	5565%
Penelec	760	20,354	2578%	480	15,827	3197%
Penn Power	150	2,416	1511%	85	1,844	2069%
PPL	1,502	30,843	1953%	840	22,310	2556%
UGI Electric	36	1,493	4047%	27	1,143	4133%
West Penn Power	796	16,147	1929%	536	12,882	2303%
Total - Electric	4,079	205,626	4941%	3,634	169,605	4567%
Columbia Gas	12	9,760	81233%	235	5,503	2242%
National Fuel	0	7,091	N/A	167	5,095	2951%
Peoples	823	23,754	2786%	988	18,349	1757%
Philadelphia Gas Works	0	15,669	N/A	1,256	10,567	741%
UGI Gas	356	23,013	6364%	579	17,239	2877%
Total - Gas	1,191	79,287	6557%	3,225	56,753	1660%
Total (Electric & Gas)	5,270	284,913	5306%	6,859	226,358	3200%
Aqua Pennsylvania	1,255	6,483	417%	619	4,510	629%
Pennsylvania-American	1,580	18,931	1098%	1,873	16,738	794%
Pittsburgh Water & Sewer Authority	206	177	-14%	137	257	88%
Water - Total	3,041	25,591	742%	2,629	21,505	718%
Total (Elec., Gas & Water)	8,311	310,504	3636%	9,488	247,863	2512%

1/19/2022

Terminations for non-payment.

Reconnections for full customer payment, partial payment or payment arrangement; for customer submission of a medical certification; and for reasons other than customer payment or medical certification.

*Due to COVID-19, PUC prohibited utility terminations, consistent with Governor's Proclamation of Disaster Emergency, dated 3/13/2020.

*Effective 11/9/2020, PUC prohibited the service termination of "protected customers", as defined in the 10/13/2020, Order at Docket No. M-2020-3019244.

*PUC's utility service termination moratorium and protections established by the 10/13/2020 Order expired on 3/31/2021.